



Below are some FAQs that you may have about Autobooks.

If you have any questions, please contact the Autobooks support team directly at Support@Autobooks.co or call 1-866-617-3122 between 9am and 6pm Eastern time.

Once enrolled, there is also a Live Chat feature under the Autobooks tab direct with the Autobooks Support team.

Q: What is Autobooks?

A: Autobooks is a tool that allows you to create estimates, create invoices, send invoices and estimates electronically, accept payments via card, ACH, or lockbox (mail a check payment), and automatically perform accounting tasks. Autobooks lives *inside* your business JBT Online Banking account.

Q: How do I get to Autobooks?

A: Log into your business online banking as normal. Click the Autobooks tab at the top of your online banking account to get started.

Q: Is Autobooks working directly with JBT? Is this secure?

A: Yes! Autobooks has partnered with JBT to bring customers a new invoicing and accounting platform. Access is safe and secure within your JBT Online Banking account.

Q: Does Autobooks keep my data safe?

A: Yes. Autobooks employs the highest level of encryption security available with multiple layers of advanced bank-level security.

Q: Do I have to download additional software to use Autobooks?

A: No downloads of any kind are needed. Autobooks lives completely inside your JBT Online Banking account.

Q: What are the benefits to using Autobooks?

A: Autobooks is a complete set of financial tools. Run your business from one place, without the need to pay for other software. Work smart, and have more time to do what you love.

With Autobooks, you can:

- Have access to your financial information anywhere at anytime
- Accept any type of payment with low processor fees of 1.99%
- Send online invoices in seconds

Q: How is this different from QuickBooks which I use now?

A: Autobooks is built directly into your online banking account, so you don't need multiple logins and additional software. Additionally, you can send invoices and accept payments from within the platform. Autobooks automatically logs each invoice sent and payment received, updating your books in real time with all activity, saving you *hours* each week.

The Autobooks Support team will convert you from Quickbooks to Autobooks free of charge. If interested, contact Autobooks at Support@Autobooks.co, or call 1-866-617-3122 between 9am and 6pm Eastern time.

Q: What does it cost to use?

A: Compared to QuickBooks at nearly \$50 a month and 3.4% to accept credit cards, Autobooks is a very affordable option.

- ✓ Autobooks costs just \$19.95 a month, and the first 60 days that monthly fee is waived. (The transaction processing fees still apply during this trial period).
- ✓ Accepting payments by credit / debit card have a 2.75% fee. ACH payments have a 1.00% processing fee, and automatic lockbox (check deposits) have a 1.99% transaction fee. For automatic lockbox check deposits, the fee is capped at \$10.00. These aren't in addition to fees from a merchant processor - these *are* the merchant processing fees. With Autobooks, accept credit cards for *much less* than other providers!
- ✓ Note: JBT Bill Pay is a separate product although you can access it within Autobooks for a more efficient one-click process.

Q: How do I sign up to try it for the 60 day free trial period?

A: Simply log into your business online banking account and click the Autobooks tab to get started. Accept the terms & conditions and start using the service in minutes!

Q: Are there any video tutorials?

A: Yes! Simply visit <https://vimeo.com/279348212/9f5845f647>

Q. What if my question wasn't answered here. Where can I learn more?

A: Feel free to email the Autobooks team at Support@autobooks.co, or call 1-866-617-3122 between 9am and 6pm Eastern time.

EXHIBIT G
Autobooks Pricing Schedule

This Exhibit sets forth the fees Autobooks will charge for its software and services. Prices may vary based on promotional offerings available and additional items charged by the financial institution. Please refer to the financial institution's Online Banking Agreement Fee Schedule for all online banking fees including fees related to bill pay services. These prices are subject to change from time to time.

Autobooks Pricing Schedule

| Fee Description | |
|--|---|
| Autobooks Monthly Account Maintenance Fee | \$19.95/month |
| Autobooks Incoming Transaction Processing Fee (Credit Card) | 2.75% of transaction amount |
| Autobooks Incoming Transaction Processing Fee (ACH) | 1.00% of transaction amount |
| Autobooks Incoming Transaction Processing Fee (automatic check deposits - also known as lockbox) | 1.99% of transaction amount; up to a maximum of \$10.00 |
| Autobooks ACH and Automatic Check Deposit Return / Reject* | \$25.00 each |
| Autobooks Credit Card Payment Chargeback Request or Return* | \$25.00 each |
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**Autobooks reserves the right, at its sole discretion, to charge fees for chargebacks, returns, and rejections related to incoming payments. However, these fees may be waived by Autobooks' discretion based on the factors of each individual circumstance.*